

PIYAWANC

(August 2015– May 2016):

Provided one on one and group consultancy and presentation skills for a variety of settings such as class presentations, conference presentations, job interviews, speech competitions, etc. Conducted the center's program assessment and evaluation

(August– December 2015): Assisted in data collection for research projects regarding cultural characteristics, health behaviors, and inter-racial interactions; mentored peer research assistants on line and face to face surveys; submitted weekly project updates to the principal investigator;

(January– May 2015) Developed news announcements; compiled, proofread, and edited accreditation materials; advised master's students; and assisted the School Director as assigned

BUSINESS WORK EXPERIENCE

Training & Consulting

(August 2011– December 2014) Provided consultancy services and training to individuals and organizations on the subject of communication, interpersonal relationships, and performance improvement.

(August– December 2007) Trained employees of all levels on communication, interpersonal relations and job specific skills; provided leadership and management coaching to executive staff; and liaised between foreign General Manager and non-English speaking staff

(January– April 2007) Trained employees on communication, human relations skills, and how to write Job Manuals; evaluated and revised the company's Organization Chart; drafted communication policies and created an orientation program for new employees

(Jan– Oct 2008) Delivered training on learning, communication and moral values to primary school students, parents, teachers, Buddhist monks and inmates

Administration

(May 2008– April 2009) Provided administrative assistance including travel arrangements, time management and scheduling for the owner and CEO and managed communications to and from the CEO

(August 2005–
December 2006) Set up and maintained an administrative system for the smooth running of the organization, maintained proper government relations and legal affairs, recruited staff and provided training, handled financial matters

(November 2003– May 2005) Prepared accounting documents, arranged meetings, flight and hotel booking, handled incoming and outgoing mail, visas and work permits, and new staff orientation, assisted project team members in other tasks as required

(Jun 2001– Dec 2002) Coordinated activities and translated for the Managing Director; organized business meetings and schedules, liaised with public organizations and business partners for smooth cooperation of all parties

PUBLICATIONS

Stephens, K K, Jhn, J, Fox, S, , Mitra, R, Sutton, J, Waters, E D, Xie, B, & Miserbach, R J (2020, June). Collectives sense making around COVID 19: Experiences, concerns, and agendas for our rapidly changing organizational lives (3), 426-457. <https://doi.org/10.1177/0893318920934560> npla
., Kright, G B, Mestayer, C (2020, Spring). Religious Talk at Work: Religious identity management in the United States workplace (1), 55
74

CONFERENCE PRESENTATIONS

GRANTS & AWARDS

Top Reviewer Award, The National Communication Association Training and Development Division

Faculty Travel Award, College of Arts, Humanities, and Social Sciences, The University of Alabama in Huntsville ()

The Emergent Scholar Award, The Nineteenth International Conference on Knowledge, Culture, and Change in Organizations, Organization Studies Research Network

Faculty Travel Award, College of Arts, Humanities, and Social Sciences, The University of Alabama in Huntsville ()

The National Communication Association Student Travel Award (third Annual Competitive Travel Award), The University of Southern Mississippi ()

Dn George Teaching Excellence Award, The University of Southern Mississippi Communication Studies Department ()

Dn George Research Excellence Award, The University of Southern Mississippi Communication Studies Department ()

SERVICE TO THE COMMUNICATION DISCIPLINE

(October 2019- Present),

, Training & Development Division, The National Communication Association (January 2019- Present)

(June 2017- Present),

, Group Communication Division (2018) and Training & Development Division (2015-2019), The National Communication Association

, Training & Development Division, The National Communication Association (November 2015- Present)

, Training & Development Division, The National Communication Association (November 2017- November 2018)

, Training & Development Division, The National Communication Association (November 2016- October 2017)

, Training & Development Division, The National Communication Association (November 2015- October 2016)

, Training & Development Division, The National Communication Association (November 2014- October 2015)

to Dr. John Meyer, Communication Studies, The University of Southern Mississippi (January- May 2015)

, The University of Southern Mississippi Speech and Debate Team (Spring 2015, Fall 2015, Fall 2016, Spring 2017, Fall 2017, Spring 2018)

GUEST SPEAKER PRESENTATIONS

“Gis Communication Planning and Practicing” Gis Communication Course, The University of Alabama in Huntsville, September 26, 2019

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Translations

(July 2005

Feb 2016: Recruited and trained volunteers in translation skills; managed translation productions of life-improvement materials from English into Thai; and controlled the quality of all translated materials

PROFESSIONAL DEVELOPMENT & CONTINUING EDUCATION

2019 November:

National Communication Association Annual Convention

2018 June 21:

, Harvard Law School

Executive Education Program on Negotiation

2017 May 25 International Communication Association Organizational Communication Division

Doctoral Consortium

2015 August – 2016 May:

: Professional Development Program at

the University of Southern Mississippi. Competitively selected by the Dean of the Graduate

School to participate in the program

CORE COMPETENCIES

Organizational Management

Strong Communication Skills

Training & Development

Coaching & Consulting

Employee Development

Policy Creation

Translation & Intercultural Skills

Research & Statistical Analysis

Community Relations

PROFESSIONAL ASSOCIATIONS

Mississippi Communication Association

Eastern States Communication Association

Southern States Communication Association

National Communication Association

International Communication Association